
PRODUCT BULLETIN

SUBJECT: Solar Star RM 2400 Product Improvements

Solatube® International Inc. announces a change the Solar Star solar panel and motor.

Description of Changes

We have changed our supplier of the solar panels used to make the Solar Star RM2400. The solar panel will look different and is slightly larger in diameter. All of the specifications remain the same.

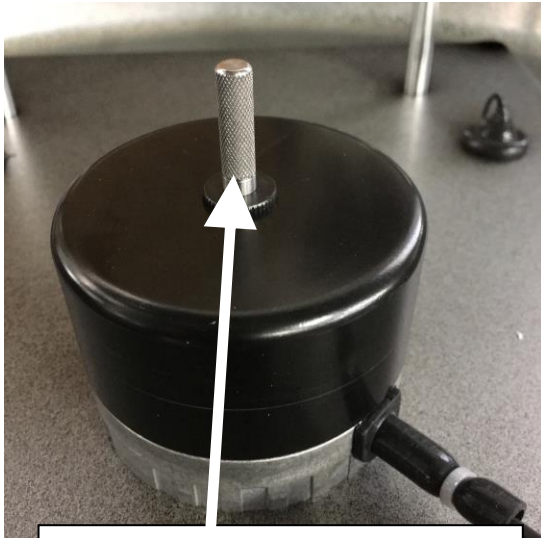
In addition, we are introducing a new motor for the Solar Star. This new Solar Star motor is a step up in performance. The new motor can handle more power and runs smoother and quieter. The combination of the new panel and motor produce a higher RPM at peak power than the previous models. These two improvements will be introduced together.

We have also made some improvements to the fan-to-motor connection. You will notice that we have added a knurled surface to the shaft of the motor to make a stronger connection with the fan blade. The flat side of the hole on the fan blade has also been removed. This means you do not have to worry about orienting the blade to the shaft when reinstalling a fan blade. Glue has been added to this connection to ensure a strong, tight fit. The fan blade is still removable if necessary. You will just need to remove the fan blade with consistent force by pulling on the center of the blade. The fan blade can be easily reinstalled by applying firm pressure to the center of the blade.

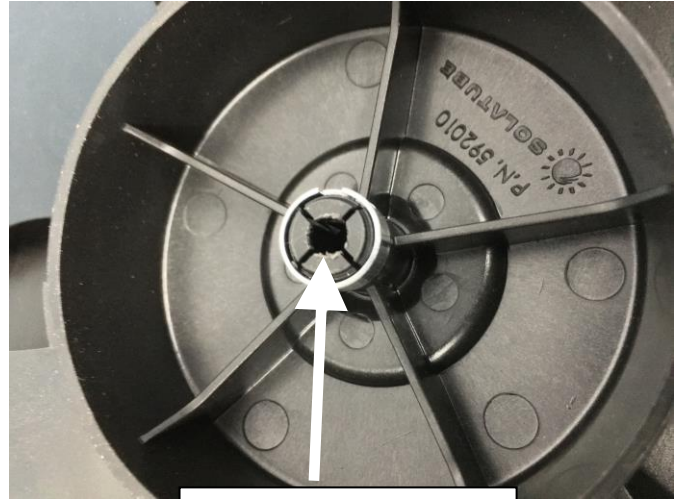
Note: Do not attempt to remove the fan blade by pulling on the individual blades, as they will break.



New RM 2400 Solar Panel



Knurled surface on motor shaft



Flat portion removed

Product Affected

These changes will be seen in the Solar Star RM 2400.

Availability

This is a running change and will be seen in the Solar Star RM 2400 Base Kit orders starting this week. DIY kits will see these changes in the coming weeks.

Pricing

There is no change to pricing.

Warranty

There is no change to the warranty.

If you have any questions regarding this Product Bulletin, please contact your Solatube account representative.

Thank you!